



Volvo Construction Equipment, a business area within AB Volvo, is one of the worlds leading manufacturer of construction equipment such as wheel loaders, excavators, articulated haulers, motor graders and compact equipment. The products are sold under the trademark Volvo. Our production facilities are located all around the world.

For our **Service Support department** located in Konz Germany we are seeking a (m/f)

Service Support Trainee

Job Description:

- Prepare and execute of technical trainings including the preparation of the training material
- Handle the official reports like techline calls, product problem reports and technical fault reports
- Register of problems and shortcomings in appropriate systems
- Monitor and report market developments with respect to customer satisfaction, product quality and product support
- Procedural work related to service messages, etc. extend warranties, etc
- Gather and analyze statistical information
- Prepare reports for different warranty subjects

Required Competencies:

- Professional engineering degree or technical school and first working experience
- Knowledge in hydraulic and electrical systems, electronic and engines
- Self motivated and a good team player
- Proficient in Microsoft Office and other software applications
- Fluent in written and spoken English and German

If you are interested and would like to work in our team, please send your application to the HR department.

We are looking forward to receiving your application.

Volvo Construction Equipment Customer Support GmbH
Human Resources
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